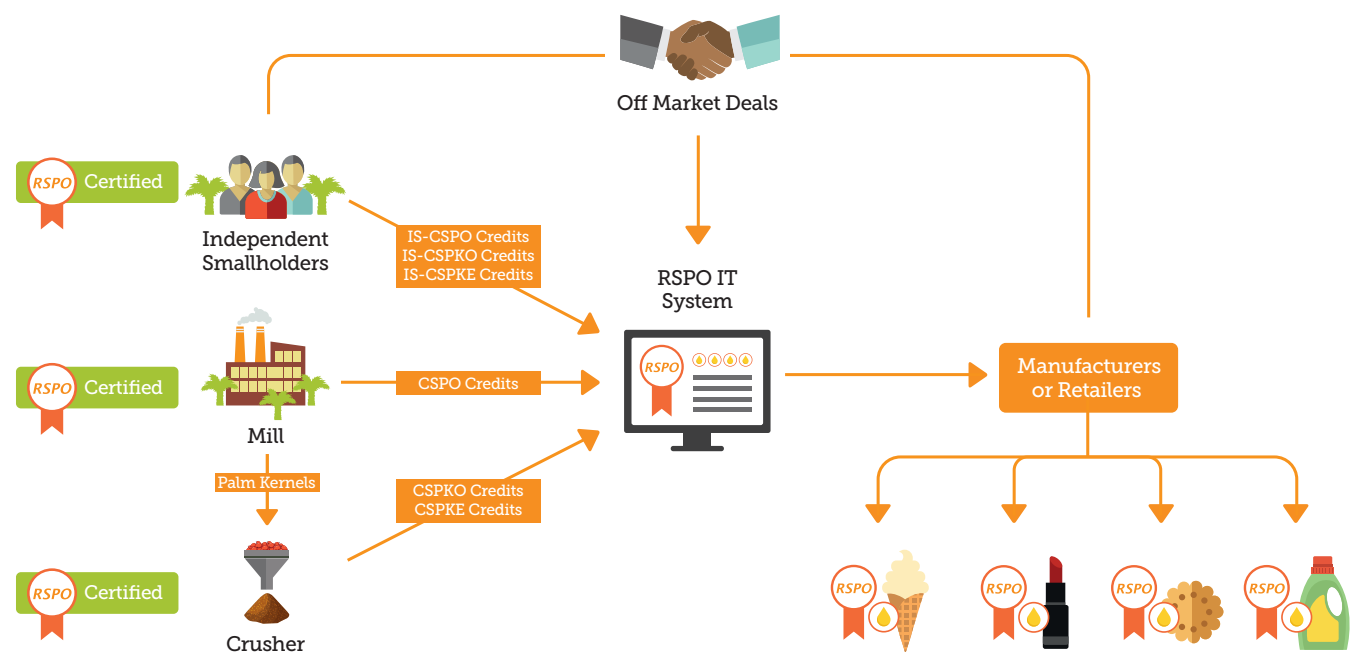


## A Buyer's Guide to the New RSPO Credits

RSPO Credits is the new name for the RSPO Book & Claim supply chain model. This supply chain model enables you to start supporting the production of sustainable palm if you are new to the sustainable market, or if you buy fractions or derivatives of palm oil or palm kernel oil or product containing these fractions or derivatives. Growers and crushers can only sell certified oil palm products through one of the supply chain models.

By the purchase of RSPO Credits, you directly support the growers who have changed their practices to meet all the RSPO Principles and Criteria to produce certified sustainable oil palm products. The model also supports smallholders who may not have access to the market for certified sustainable oil palm products.

All RSPO members including end product manufacturers and retailers can cover the use of oil palm products by purchasing RSPO Credits based on a one-to-one ratio. For oleochemicals and derivatives, please use the ratios explained in the RSPO Rules for Physical Transition of Oleochemicals and its Derivatives ([www.rspo.org](http://www.rspo.org)).



As of Jan 2017, RSPO PalmTrace will replace RSPO eTrace as the RSPO IT system

## Here is a quick guide to get started...

### Are you an RSPO member?

If not, you need to become a member to buy RSPO Credits.

Calculate the amount of oil palm products your company uses annually to choose your membership type:

- **Supply Chain Associate:** Less than 500 metric tonnes per year
- **Ordinary:** More than 500 metric tonnes per year

Apply online (<http://www.rspo.org/members/apply>) and follow the instructions.

## Next step:

- In order to buy RSPO Credits, obtain access to RSPO eTrace (N.B. changes to RSPO PalmTrace from Jan 2017).
- Do you have an RSPO eTrace ID? If not, please register at <https://etrace.rspo.org/web/rspo/become-member>
- Download the UTZ registration form at <https://etrace.rspo.org/web/rspo/become-member>. Please note you need to set up UTZ as a new supplier.
- Fill in the forms and send to [palmoil.support@utz.org](mailto:palmoil.support@utz.org)
- You should receive a confirmation email that set-up is complete.
- You are now ready to start purchasing RSPO Credits at [www.etrace.rspo.org](http://www.etrace.rspo.org)

## You can use RSPO's IT System to:

- Place your bids and buy RSPO credits online.
- Report off market deals that you made with your preferred RSPO certified producers.

## Additional Information:

Code of Conduct:

<http://www.rspo.org/resources/key-documents/membership>

Membership Application Form:

<http://www.rspo.org/members/apply>

RSPO Membership Type:

<http://www.rspo.org/members/categories>



RSPO eTrace

[www.etrace.rspo.org](http://www.etrace.rspo.org)

RSPO Accredited Certification Body:

[www.rspo.org/certification/bodies](http://www.rspo.org/certification/bodies)

RSPO Supply Chain Certification Standard:

<http://www.rspo.org/resources/key-documents/certification>

RSPO Rules on Communication and Claims:

<http://www.rspo.org/resources/supplementary-materials/communications>

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Have a question? askRSPO

<https://askrspo.custhelp.com/app/answers/list>

## CONTACT US

For RSPO eTrace related questions:

**[palmoil.support@utz.org](mailto:palmoil.support@utz.org)**

For membership related questions:

**[membership@rspo.org](mailto:membership@rspo.org)**

For supply chain certification  
related questions:

**[certification@rspo.org](mailto:certification@rspo.org)**

For trademark related questions:

**[trademark@rspo.org](mailto:trademark@rspo.org)**

**[www.rspo.org](http://www.rspo.org)**